



ALE DeskPhones

Designed for the digital age

Interactive eCatalog



ALE DeskPhones: It's time for immersive communication

The ALE DeskPhones are designed for the Digital Age. Get ready for the future of work and enjoy successful business conversations with these reliable and sustainable devices.



ALE DeskPhones are designed for hybrid work

Outstanding 3D audio quality for all your conversations, including conference calls and mobile calls.



ALE DeskPhones are connected objects

Wireless connectivity options for effective communications wherever you are.



ALE DeskPhones are elegant, colourful and modular

Maximize the impact of your conversations by selecting the accessories that meet your communications requirements.





ALE DeskPhones

Discover our range of phones, designed for the digital age

Enterprise range

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ALE DeskPhones: Enterprise range

Enjoy Symphonic HD audio clarity as if everyone were in the same room

The superwideband audio renders perfect bass and treble for quality conversations. The cylindric sound bar delivers 3D audio for a group conversation in a meeting room or in a home office. The three microphones capture the sound while attenuating surrounding noise to protect the quality of your conversations.

Boost your communication experience with many accessories and a colourful, stylish design

Make your workday brighter and bolder with the sleek, compact design, including metal frame, adjustable metal stand, and colored textile covered sound bar. Add alphabetic keyboard, key expansion module, and cordless handset to manage calls better. Pair headsets, computer, and smartphone using USB and Bluetooth® and enjoy excellent audio quality for all your conversations. Add color to your communications, select your favorite faceplate color - also available on key expansion modules - and customize your Enterprise DeskPhone screen with the free Skinify application.

Enjoy high-quality, sustainable communications

These models are designed to be durable: Fabric, mechanics, and electronics are of high-quality. Interchangeable elements can be purchased in four colours. The phones adapt their already low-power consumption to the accessories connected and to your presence using their built-in induction loop. All ALE DeskPhones are Energy Star® certified.

Meet all communications expectations

Choose the model that best suits your communications style. Whether you prefer a 100% touch screen experience, a model with touch screen and dial-pad, a model with contextual keys, your communications experience will be rewarding. Models are described in the following pages.

3D Symphonic HD audio quality

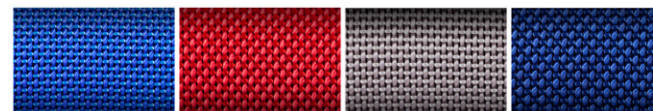


Premium fabric and metal materials

Customizable interface with the Skinify application

ALE-500 DeskPhone (NOE mode)
with ALE-100 keyboard

Available in 4 colors. Change faceplates at any time.



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COMPARISON

ALE-500 DeskPhone

[Download the datasheet](#)

3D Symphonic HD Audio

- Symphonic HD audio using superwideband audio from speakerphone and headset
- Cylindric soundbar with colored fabric
- 3D Audio broadcasting
- Sound capture by three microphones
- Pair with computer and smartphone by USB or Bluetooth

Work from anywhere

- Optional ALE-108 module, Dual-band Wi-Fi and Bluetooth 5.0 for wireless headset
- Optional cordless handset
- 2xUSB-C for wired headphones and accessories
- VPN for secure work from home
- Dual Gigabit Ethernet port

Low-energy consumption

- Efficient class 2 energy management
- Energy Star® certified



100% touch navigation

- 5.5-inch color screen with vertical layout
- Optimized access to ALE communications features (NOE)
- Dual-Stack NOE/SIP with OmniPCX Enterprise Purple
- 2x5 contextual touch keys, 5 function keys (F1-F5)
- Display of 2x6 additional touch buttons with 48 virtual keys¹ on DeskPhone, up to 120 keys in SIP mode
- Intuitive touch smart pad
- Alphabetical keyboard: Touch screen display and ALE-100 mechanical keyboard option
- Optional 2x12 key color display ALE-120 module

Customizable colors

- Faceplate kits in 4 colors
- Tailor-made colored kits
- Customized display to your brand with the Skinify application



100% touch experience



3D Soundbar



Wi-Fi/Bluetooth module option



Bluetooth handset option

¹ Up to 48 virtual keys supported on OmniPCX Enterprise Purple, but only 40 keys on OXO Connect/Evolution

Communicate with clarity

3 microphones capture the voice while attenuating surrounding noises. The cylindrical sound bar broadcasts voice in three dimensions enabling several people in a room to participate in the call.

Communicate everywhere

In flex offices, meeting rooms, or working at home using secure VPN connectivity and Wi-Fi. Enjoy outstanding audio in all your virtual meetings using the speakerphone paired to your computer or smartphone.

Connect instantly

Reach contacts immediately by simply pressing the touch screen. Quickly lookup contacts in the company directory using the alphabetical keyboard and connect instantly.

ALE-400 DeskPhone

[Download the datasheet](#)

Large 4.3-inch touch screen

- Optimized access to ALE communications features (NOE)
- Dual-Stack NOE/SIP with OmniPCX Enterprise Purple
- 2x5 contextual touch keys, 3 function keys (F1-F3)
- 48 virtual keys¹ on DeskPhone, up to 120 keys in SIP mode
- Intuitive touch smart pad
- Optional alphabetical ALE-100 keyboard
- Optional 2x12 key color display ALE-120 module

3D Symphonic HD Audio

- Symphonic HD audio using superwideband audio from speakerphone and headset
- Cylindric soundbar with colored fabric
- 3D audio broadcasting
- Sound capture by three microphones
- Pair with computer and smartphone using USB or Bluetooth

Low-energy consumption

- Efficient class 2 energy management
- Energy Star[®] certified

¹ Up to 48 virtual keys supported on OmniPCX Enterprise Purple, but only 40 keys on OXO Connect/Evolution



Work from anywhere

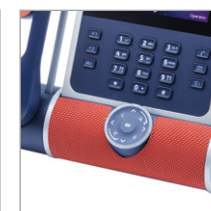
- Optional ALE-108 module, Dual-band Wi-Fi and Bluetooth 5.0 for wireless handset
- Optional cordless BT handset
- 2xUSB-C ports for wired headset and accessories
- VPN for secure work from home
- Dual Gigabit Ethernet port

Customizable

- Faceplate kits in 4 colors
- Tailor-made colored kits
- Customized display to your brand with the Skinify application



Touch screen



3D Soundbar



Wi-Fi/Bluetooth module option



Cordless handset option

Connect instantly

Reach contacts immediately by simply pressing the touch screen. Quickly lookup contacts in the company directory using the alphabetical keyboard and connect instantly.

Communicate with clarity

Three microphones capture the voice while attenuating surrounding noises. The cylindrical sound bar broadcasts voice in three dimensions enabling several people in a room to participate in the call.

Communicate everywhere

In flex offices, meeting rooms, or working at home using secure VPN connectivity and Wi-Fi. Enjoy outstanding audio in all your virtual meetings using the speakerphone paired to your computer or smartphone.

ALE-300 DeskPhone

[Download the datasheet](#)

3D Symphonic HD Audio

- Symphonic HD audio using superwideband audio from speakerphone and headset
- Cylindric soundbar with colored fabric
- 3D audio broadcasting
- Pair with computer and smartphone using USB or Bluetooth

Work from anywhere

- Optional ALE-108 module, Dual-band Wi-Fi and Bluetooth 5.0 for wireless headset
- 2xUSB-C ports for wired headset and accessories
- VPN for secure work from home
- Dual Gigabit Ethernet port

Low-energy consumption

- Efficient class 1 energy management
- Energy Star® certified



Color display

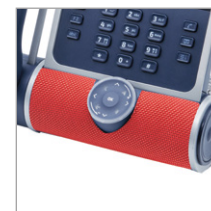
- 3.5-inch color screen
- Optimized access to ALE communications features (NOE)
- Dual-Stack NOE/SIP with OmniPCX Enterprise Purple
- 2x5 contextual keys, 3 function keys (F1-F3)
- 48 virtual keys¹ on DeskPhone, up to 120 keys in SIP mode
- Intuitive touch smart pad
- Optional alphabetical ALE-100 keyboard
- Optional 2x12 key color display ALE-120 module

Customizable

- Faceplate kits in 4 colors
- Tailor-made colored kits
- Customized display to your brand with the Skinify application



Color display



3D Soundbar



Wi-Fi/Bluetooth module option



Alphabetic keyboard option

¹ Up to 48 virtual keys supported on OmniPCX Enterprise Purple, but only 40 keys on OXO Connect/Evolution

Communicate with clarity

Your important communications are more interactive: Both speakerphone and handset offer superwideband technology. The cylindric sound bar broadcasts voice in three dimensions enabling several people in a room to participate in the call.

Communicate everywhere

In flex offices, meeting rooms, or working at home using secure VPN connectivity and Wi-Fi. Enjoy outstanding audio in all your virtual meetings using the speakerphone paired to your computer or smartphone.

Improve customer satisfaction

Successfully manage a large number of calls using the large display with context-sensitive keys, optional alphabetic keyboard and key expansion module.



Accessories for the Enterprise range



Qwerty
Azerty and Qwertz

ALE-100 - Alphabetical keyboard

The entire company directory is at your fingertips

No need to remember phone numbers, just search the corporate directory and connect instantly. Contacting people by name is intuitive using this keyboard with large keys. It is magnetically fastened to the DeskPhone and connected by USB-C port to the back of the phone.



ALE-108 - Wi-Fi/Bluetooth module

For wireless communications anytime

Communicate wherever you want: The phone is connected in Wi-Fi dual band (2.4G/5G) to your company network, or to your internet box. Pair with a Bluetooth headset to communicate without a cumbersome cord. Insert the module in a dedicated side panel.



ALE-110 - Wall mounting kit

Ensuring communications are always within reach

Easy to reach for visitors and staff. It can be mounted on a wall. The wall mounting kit is screwed onto the phone. Two screws are provided to ensure the unit is solidly in place even with frequent use.



ALE-120 - Key expansion module

Make it easy to connect customers with your employees

Monitor all your customer service lines at-a-glance with this module; 24-programmable keys with LEDs. The color screens are very easy to read. Programming the keys is done electronically for easy maintenance. The module is connected and powered by the phone's USB-C port. *Multiple ALE-120 modules (up to 3 maximum) may require an external power supply depending on the configuration.*

[Download the datasheet](#)

[More accessories >](#)

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BASIC DESKPHONES

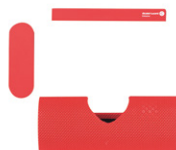
COMPARISON



Accessories for the Enterprise range

ALE-140 - Faceplate kits

Choose the color that best suits your premises



Whether you want "Ruby" dynamic red, "Azur" bright blue, "Neptune" deep blue, or "Factory" industrial gray, the choice is yours. The handset, top panel, and sound bar colored elements are easy to clip on. There is one kit per color.

ALE-150 - Superwideband corded handset

For immersive conversations



When using the superwideband compatible handset, the people you speak with sound as if they are in the same room. The handset offers a streamlined design and an excellent grip and is connected using a dedicated RJ12 port on the back of the phone. It is sold with corded ALE DeskPhone models and as a spare part.

ALE-160 - Wireless wideband handset

Communicate with total freedom



The absence of a cord makes the handset more natural to hold. For more privacy, move to a huddle room up to 10 meters away from the phone, or stand during your phone calls: You will be energized! Change the volume, mute the microphone, and hang up remotely using the side buttons. The handset recharges automatically when idle on the phone. Requires the ALE-108 module. *Battery included.*

ALE-161 - Battery for ALE-160 cordless handset

For long wireless communications



This rechargeable battery provides power to the ALE-160 cordless handset. Its lithium-ion 3.7V 400mAh technology provides extended communications autonomy.

[<More accessories](#)

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BASIC DESKPHONES

COMPARISON



ALE DeskPhones: Essential range

Wideband audio
USB port for headset



Access to all ALE
communications
services



Hybrid digital and
IP connectivity

Enjoy more interactive conversations

with improved audio quality

Make important communications more interactive. Speakerphone and handset both offer wideband audio quality with enhanced echo cancellation. Plug in a USB headset for hands-free, privacy-friendly conversations.

Manage calls easily and fast

using optimized contextual menus

All ALE communications features are easy-to-use with contextual menus on the display. Customer calls are answered and transferred more quickly. The Essential range offers many accessories including alphabetic keyboard and key expansion module to manage more calls, faster.

Streamline the communications experience

With its compact size, two-position adjustable stand, streamlined handset and finely perforated speaker cover, the phone's design is classic and business-grade. The contextual keys, 4-way navigation and control keys offer a smooth, convenient call management experience.

Communicate from any network

using hybrid digital-IP or full IP models

The ALE-30h and ALE-20h models are compatible with both digital and IP networks. Get a great communications experience now from your digital network. Upgrade to IP at any time: All models are IP-enabled and can be used for remote work. The ALE-20 and ALE-30 full IP models include dual Gigabit Ethernet and support IP proprietary (NOE) or SIP¹ communication protocols.

1 SIP protocol support on OmniPCX® Enterprise Purple

ALE-30 DeskPhone

[Download the datasheet](#)

Full IP

- Dual Gigabit Ethernet port and PoE
- VPN for secure work from home
- Proprietary IP and SIP support¹

Accessories to manage more calls

- Optional EM200 key expansion module with 20 keys and color screen
- Optional ALE-10 alphabetical keyboard
- Side USB-A port and back USB-C port for headset

Low-energy consumption

- Efficient class 1 energy management
- Energy star[®] certified



¹ SIP protocol support on OmniPCX Enterprise Purple
² Up to 56 keys on OmniPCX Enterprise Purple and 40 keys on OXO Connect/Evolution

Access to all ALE communications features

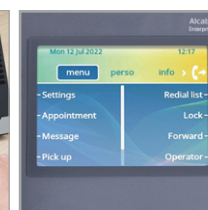
- 3.5-inch color display
- 2x5 contextual keys with LED, 2 function keys (F1-F2)
- Up to 40/56 virtual keys², up to 120 keys in SIP mode
- 4-way navigation
- ALE centralized management

Wideband audio clarity

- Wideband audio - OPUS compatible
- Wideband corded handset and speakerphone
- Full-duplex audio
- Wideband audio headset support



ALE-30 with EM200 and ALE-10



3.5-inch color display



ALE-10 Alphabetical keyboard option



EM200 Key expansion module option

Communicate from any network

Improve your communications experience using the phone's color screen, contextual keys, USB headset port, and key expansion module - on your IP or SIP network. This full IP model works also securely at home.

Improve customer satisfaction

Successfully manage a large number of customer calls using the large display with context-sensitive keys, optional alphabetical keyboard, and key expansion module.

Connect instantly

Reach contacts immediately with a single press of a contextual key. Quickly lookup contacts in the company directory using the alphabetical keyboard and connect instantly.

ALE-30h DeskPhone

[Download the datasheet](#)

Digital and IP flexibility

- Hybrid RJ45 port for digital and IP networks
- Remotely powered digital connectivity
- IP/PoE upgrade at any time
- VPN for secure work from home¹

Accessories to manage more calls

- Optional EM200 key module with 20 keys and color screen
- Optional ALE-10 alphabetical keyboard
- Side USB-A port and back USB-C port for headset

Low-energy consumption

- Efficient class 1 energy management
- Energy Star[®] certified



3.5-inch color display

- Optimized access to ALE communications features
- 2x5 contextual keys with led, 2 functions keys (F1-F2)
- Up to 40/56 virtual keys¹
- 4-way navigation

Wideband audio clarity

- Wideband audio - OPUS compatible²
- Wideband corded handset and speakerphone
- Full-duplex audio
- Wideband audio headset support



3.5-inch color display



Alphabetic keyboard option



Key expansion module option

¹ Up to 56 keys on OmniPCX Enterprise Purple and 40 keys on OXO Connect/Evolution
² IP-mode only

Communicate from any network

Improve your communications experience using the phone's color screen, contextual keys, USB headset port, and key expansion module - on your digital network. Upgrade to IP at any time: This hybrid model also connects to an IP network and works securely at home.

Improve customer satisfaction

Successfully manage a large number of customer calls using the display with context-sensitive keys, optional alphabetic keyboard, and key expansion module.

Connect instantly

Reach contacts immediately with a single press of a contextual key. Quickly lookup contacts in the company directory using the alphabetical keyboard and connect instantly.

ALE-20h DeskPhone

[Download the datasheet](#)

Digital and IP flexibility

- Hybrid RJ45 port for digital and IP networks
- Remotely powered digital connectivity
- IP/PoE upgrade at any time
- VPN for secure work from home¹

Wideband audio clarity

- Wideband audio - OPUS compatible¹
- Wideband corded handset and speakerphone
- Full-duplex audio

Accessories to manage more calls

- Optional EM200 key module with 20 keys and color screen
- Optional ALE-10 alphabetical keyboard



Access to all ALE communications features

- 2.8-inch backlit display
- 2x3 contextual keys with led, 2 function keys (F1-F2)
- Up to 40/56 virtual keys²
- 4-way navigation

USB Port for headset

- RJ9 headset port
- USB-A side port and USB-C back port

Low-energy consumption

- Efficient class 1 energy management
- Energy Star[®] certified



Backlit display



ALE navigation



USB ports

¹ IP-mode only

² Up to 56 keys on OmniPCX Enterprise Purple and 40 keys on OXO Connect/Evolution

Communicate from any network

Improve your communications experience using the phone's contextual menus, 4-way navigation, optional alphabetic keyboard and key expansion modules - on your digital network. Upgrade to IP at any time: This hybrid model also connects to an IP network and works securely at home.

Easy access to all phone system services

The backlit screen with 6 contextual keys, 4-way navigation keys, and instant access to the directory, offer an intuitive user experience. Customer calls are answered and dispatched quickly and accurately.

Keep your hands free

Easily connect your USB headset for hands-free communications. A headset is recommended for those on the phone for more than one hour per day.

ALE-20 DeskPhone

[Download the datasheet](#)

Wideband audio clarity

- Wideband audio - OPUS compatible
- Wideband corded handset and speakerphone
- Full-duplex audio

USB port for headset

- RJ9 headset port
- USB-A side port and USB-C port
- Wideband wired headset compatible

Accessories to manage more call

- Optional EM200 key expansion module with 20 keys and color screen
- Optional ALE-10 alphabetical keyboard



Access to all ALE communications features

- 2.8-inch backlit display
- 2x3 contextual keys with LED, 2 function keys (F1-F2)
- Up to 40/56 virtual keys¹, up to 120 keys in SIP mode
- 4-way navigation
- ALE centralized management

Full IP

- Dual Gigabit Ethernet port and PoE
- VPN for secure work from home
- Proprietary IP and SIP support²

Low-energy consumption

- Efficient class 1 energy management
- Energy Star[®] certified



Wideband audio



EM200 key expansion module



ALE navigation



USB ports

¹ Up to 56 keys on OmniPCX Enterprise Purple and 40 keys on OXO Connect/Evolution
² SIP protocol support on OmniPCX Enterprise Purple in H1/2026

Communicate with ease

Both the handset and speakerphone offer HD sound, enabling improved concentration and interaction during important conversations. Improve your communications experience using the optional alphabetic keyboard and key expansion modules

Easy access to all phone system services

The backlit screen with six contextual keys, 4-way navigation keys, and instant access to the directory, offer an intuitive user experience. Customer calls are answered and dispatched quickly and accurately.

Keep your hands free

Easily connect your USB headset for hands-free communications. A headset is recommended for those on the phone for more than one hour per day.

Accessories for the Essential range



Qwerty, Azerty and Qwertz

ALE-10 - Alphabetical keyboard

Makes it easy to lookup the company directory

Connect easily by looking up the directory using this keyboard. It is easy to clip in place. It is connected through a dedicated port on the back of the Essential DeskPhones.



EM200 Key expansion module

Makes it easy to connect customers with your employees

Monitor all your customer service lines at-a-glance with the key module. The color display is easy to read. Scroll left and right through multiple 20-key screens using the dedicated buttons at the bottom of the screen. The keys are managed centrally for easy maintenance. The module is connected and powered through a dedicated USB-A port on the side of the Essential DeskPhones¹.



Wall mounting kit for the Essential range

Ensure communications are always within reach

Easy to reach for visitors and staff: The phone can be mounted on a wall. The wall mounting kit is screwed onto the phone. Two screws are provided in the bracket to ensure the unit is solidly mounted even with frequent use.



USB headsets

For quality, convenient communications

ALE headsets, for all day wear: They are super-light, yet robust with a reinforced metal boom. Their neodymium speakers offer HD audio quality. The microphone provides advanced noise cancellation for crystal clear audio quality.

¹ Optional power adapter required depending on context digital or IP

ALE DeskPhones: Basic range

Enjoy more interactive conversations

with improved audio quality

Make important communications more interactive. Speakerphone and handset both offer wideband audio quality with enhanced echo cancellation.

Wideband audio
High performance
echo cancellation



Manage more calls from everywhere

using this business-grade SIP device

Use the local phonebook and call history to instantly connect to contacts. Several employees can share this phone using the multiple lines. Connect people easily using the built-in 6-way conference bridge. This phone is SIP-standard compliant and is interoperable and compatible with Session Border Controller firewalls.

SIP standard
compliance

Streamline the communications experience

With its compact size, two-position adjustable stand, and streamlined handset, the phone's design is classic and business-grade. The contextual keys, 4-way navigation and control keys offer a smooth, convenient call management experience.

Save by connecting your computer

to the Gigabit Ethernet port

Connect your computer to these model and save a port on your Ethernet switch. The ALE-2 phone also offers Class 1 low-power consumption to save more.

Gigabit Ethernet PC port
1x USB-A port on ALE-3



Compact,
convenient
design

ALE-3 DeskPhone

[Download the datasheet](#)

Wideband audio clarity

- Wideband audio - OPUS compatible
- Wideband corded handset and speakerphone
- RJ9 headset port
- 1 port USB-A
- Acoustic echo cancellation
- Full duplex speaker

SIP standard compliance

- SIP standard protocol
- 4 SIP lines
- Local conference with 6 participants
- Encrypted communications
- Cloud service for deployment

Low-energy consumption

- Efficient class 2 energy management
- Energy Star® certified



Intuitive navigation

- 2.8-inch color display 320x240 pixels
- 4 contextual keys with LED and 4 interactive menu keys
- Local directory of 1000 calls
- Call history: 1000 calls
- 4-way navigation

Compact design

- Adjustable foot: 45" and 50"
- Optional wall mounting

Full IP

- 2 x RJ45 ports
- Dual Gigabit Ethernet ports



Wideband audio



Backlit display



Local directory



Conference bridge

Communicate with clarity

Both the handset and speakerphone offer wideband audio for improved focus and interaction during important conversations.

Communicate easily using SIP

6-way conferencing, local directory and 4 separate lines make it easy for all departments to communicate. This phone is compliant with the interoperable SIP standard and offers secure communications for remote workers using a SIP Session Border Controller.

Improved customer satisfaction

Manage calls easily and faster using the contextual menus and 4 -way navigation. Never miss calls using the 1000-entry call history.

ALE-2 DeskPhone

[Download the datasheet](#)

Wideband audio clarity

- Wideband audio - OPUS compatible
- Wideband corded handset and speakerphone
- RJ9 headset port
- Acoustic echo cancellation
- Full duplex speaker

SIP standard compliance

- SIP standard protocol
- 3 SIP lines
- Local conference with 5 participants
- Encrypted communications
- Cloud service for deployment

Low-energy consumption

- Efficient class 1 energy management
- Energy Star® certified



Intuitive navigation

- 2.8-inch backlit display
- Three contextual keys with LED and four interactive menu keys
- Local directory of 1000 calls
- Call history: 1000 calls
- 4-way navigation

Compact design

- Adjustable foot: 45" and 50"
- Optional wall mounting

Full IP

- 2 x RJ45 ports
- Dual Gigabit Ethernet ports



Wideband audio



Backlit display



Local directory



Conference bridge

Communicate with clarity

Both the handset and speakerphone offer wideband audio for improved focus and interaction during important conversations.

Communicate easily using SIP

5-way conferencing, local directory and three separate lines make it easy for all departments to communicate. This phone is compliant with the interoperable SIP standard and offers secure communications for remote workers using a SIP Session Border Controller.

Improved customer satisfaction

Manage calls easily and faster using the contextual menus and 4-way navigation. Never miss calls using the 1000-entry call history.



Comparison table

How to choose ALE Enterprise DeskPhones



Select the best suited Enterprise DeskPhone:		ALE-300	ALE-400 Corded handset	ALE-400 Bluetooth	ALE-500 Corded handset	ALE-500 Bluetooth
Screen	Size (inches)/Touch screen	3.5-inch / -	4.3-inch / •	4.3-inch / •	5.5-inch / •	5.5-inch / •
Audio	Noise barrier/Microphones	- / 1	• / 3	• / 3	• / 3	• / 3
	Wideband handset: cordless/corded	- / •	- / •	• / -	- / •	• / -
Connectivity	Wi-Fi, Bluetooth module Included/option	- / •	- / •	• / -	- / •	• / -
	Dual Gigabit Ethernet port (LAN/PC)	•	•	•	•	•
	Dual USB-C ports	•	•	•	•	•
Navigation	Contextual touch or mechanical keys	2x5	2x5	2x5	2x5	2x5
	Function keys (F1-F5)	3	3	3	5	5
	Virtual keys on DeskPhone ¹ /max with ALE-120 ²	48/120	48/120	48/120	48/120	48/120
Accessories	Alphabetic keyboard (ALE-100)	o	o	o	o	o
	Key expansion module (up to 3 ALE-120) ³	o	o	o	o	o
	Wi-Fi/Bluetooth module (ALE-108)	o	o	•	o	•
	Color customization kits ALE-140/ALE-145	o / o	o / o	o / o	o / o	o / o
Telephony	Communication protocol: NOE-IP/SIP ⁴	• / •	• / •	• / •	• / •	• / •
	Access to all ALE communications features	•	•	•	•	•
Power	Power over Ethernet (PoE)	Class 1	Class 2	Class 2	Class 2	Class 2
Part number		3ML27310AA	3ML27410AA	3ML27420AA	3ML27510AA	3ML27520AA

1 Up to 48 virtual keys or 120 keys in SIP mode supported on OmniPCX Enterprise Purple, but only 40 on OXO Connect/Evolution

2 Up to 120 keys maximum supported on OmniPCX Enterprise Purple, and up to 184 on OXO Connect/Evolution

3 Optional power adapter required depending on number of ALE-120

4 SIP protocol support only on OmniPCX Enterprise Purple

• included

o optional

ENTERPRISE DESKPHONES

ESSENTIAL DESKPHONES

BASIC DESKPHONES

COMPARISON



Comparison table

How to choose ALE Essential DeskPhones



Select the best suited Essential DeskPhone:		ALE-20	ALE-30	ALE-20h	ALE-30h
Screen	Size (inches)	2.8-inch	3.5-inch	2.8-inch	3.5-inch
	Color/backlit display	- / •	• / -	- / •	• / -
Audio	Wideband full-duplex speakerphone	•	•	• ¹	• ¹
	Wideband RJ9 handset	•	•	•	•
Connectivity	Dual Gigabit Ethernet port	•	•	-	-
	Digital/IP hybrid port	-	-	•	•
	USB-C/USB-A port	1 / 1	1 / 1	1 / 1	1 / 1
	Built-in VPN client for work from home	•	•	• ¹	• ¹
Navigation	Contextual keys	2x3	2x5	2x3	2x5
	Function keys (F1-F2)	2	2	2	2
	Virtual keys on DeskPhone ² /max with EM200 ³	56/120	56/120	56/120	56/120
Accessories	Alphabetic keyboard (ALE-10)	•	•	•	•
	Key expansion module (up to 3 EM200) ⁴	•	•	•	•
Telephony	Communication protocol	NOE-IP/SIP ⁵	NOE-IP/SIP ⁵	NOE-IP/NOE	NOE-IP/NOE
	Access to all ALE communications features	•	•	•	•
Power	Power over Ethernet (PoE)	Class 1	Class 1	Class 1	Class 1
Part number		3ML37020BB	3ML37030AB	3ML37020BA	3ML37030AA

1 Wideband audio and VPN mode only in IP mode

2 Up to 56 virtual keys or 120 keys in SIP mode supported on OmniPCX Enterprise Purple, but only 40 on OXO Connect/Evolution

3 Up to 116 keys in NOE and 120 keys in SIP maximum supported on OmniPCX Enterprise Purple, and up to 160 on OXO Connect/Evolution

4 Optional power adapter required depending on the context digital or IP

5 SIP protocol support on OmniPCX Enterprise Purple in (ALE-20 SIP in H1/2026)

ENTERPRISE DESKPHONES

ESSENTIAL DESKPHONES

BASIC DESKPHONES

COMPARISON



Comparison table

How to choose ALE Basic DeskPhones



Select the best suited Basic DeskPhone:		ALE-2	ALE-3
Screen	Size	2.8-inch	2.8-inch
	Color/Backlit display	- / •	• / -
Audio	Wideband full-duplex speakerphone	•	•
	Wideband RJ9 handset	•	•
Navigation	Contextual keys	3	4
	Programmable keys	2	3
Accessories	Alphabetic keyboard	-	-
	Key expansion module	-	-
Connectivity	Gigabit Ethernet PC port	•	•
	Digital - IP hybrid port	-	-
	USB-C/USB-A port	-	-/1
	Communication protocol	SIP	SIP
	Built-in VPN client for work from home	Secure SIP	Secure SIP
Power	Power over Ethernet (PoE)	Class 1	Class 2
Part number		3MK27013AA	3MK27017AA



For more information

Visit our Alcatel-Lucent Enterprise webpages

[ALE DeskPhones](#)

[Aries Series headsets](#)

