Boost your communications with sovereign AI from Alcatel-Lucent Enterprise

Focus on what matters most: your customers!

Your ALE communication system is evolving: thanks to integration with the Rainbow™ by Alcatel-Lucent Enterprise cloud service and its sovereign AI, empower your teams to better serve your customers and work together more easily.

Benefits of ALE sovereign AI	
Speed	• Automatic meeting recording and summarization • Smart notes ready to share
Efficiency	• Multilingual collaboration • Real-time translation during your exchanges
Savings	• Automatic document translation • Optimization of exchanges and reduction of errors
Availability	• Ready for conversational agent available 24/7

Free “Sovereign AI” discovery pack

Enjoy Rainbow AI free for 6 months!

For any subscription to Software Premium Service (SPS) until December 31, 2026

Renew your software assurance to get maximum security and digital sovereignty for your business communications

SPS Software Assurance **Software Premium Service** (SPS) for your ALE communication system and Rainbow AI are assets for your digital sovereignty.

Benefits of an active SPS contract	
Maximal security	• Access to security patches • Access to latest software updates • Communications end-to-end encryption (additional licenses required)
Regulatory compliance	• Conformity to European NIS2 2026 • Cyber Security Act 2026 and 2027
Compatibility with Sovereign AI	• Hosting in Europe • Data under European jurisdiction • Not subject to US CLOUD Act*

* CLOUD Act: This law allows US authorities to access data held by any company subject to US law, even if it is stored in Europe.

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Discovery pack: "Sovereign AI" with Rainbow

Pack content – no charge for 6 months	Benefits
• Rainbow Premium licences for 20% of your users • 1 Rainbow Enterprise licence per user • 1 Success Manager to help you get the most out of Rainbow	• Access to sovereign AI for 20% of your users • Access to mobility, video and collaboration • Transform your usage with AI

"Go Rainbow AI" offer

For any subscription to Software Premium Service (SPS) until December 31, 2026

Software Premium Service (SPS) renewal: Security, efficiency and savings!

SPS Software Assurance **Software Premium Service** (SPS) gives access ALE Technical Support and the latest software releases of your communications systems.

Security and regulatory compliance: Enjoy peace of mind!

With active support	Without active support
Cyber risks associated with existing vulnerabilities	Notifications and patches for critical and identified vulnerabilities for compliance with NIS2 directives
Paid software updates	Software updates included: hardened system hardened against cyber-attacks, call confidentiality with end-to-end encryption[1]

Software updates: Unlock AI efficiency and save money

With active support and software updates	Benefits
AI conversational agent[1] to handle incoming calls from your customers with the option to connect them to agents or workflows[1]	• Available 24/7 • Experts focussed on value-added requests
Systematic, high capability **recording** of communications **and analysis of recordings using the AI of your choice**[1]	• Faster analysis of interactions and disputes
AI-powered assistance for drafting emails, SMS and social media posts with automatic translation[1]	• Enhanced quality of customer relationships • Faster ramp-up of agents' skills
AI-powered transcription of voice messages with display in Rainbow or the app of your choice[1] **High-capability, built-in** voice mail system	• Quick and comprehensive tracking of customer interactions • Cost optimization
Connect the communication system to Rainbow collaborative platform	• Uninterrupted calls anywhere • Existing investments preserved
ProxMox, KVM and Nutanix **virtualization** Communications from anywhere with Rainbow[1] from a Citrix or Omnissa virtual desktop	• Optimization of virtualization and infrastructure costs

1 - Additional licences or subscriptions may be required

Contact an ALE representative

www.al-enterprise.com
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