

GRUPPO SIGES

Sys-Hotel Genius certified with OmniPCX Enterprise™



Gruppo Siges

SysHotel Genius, the PMS (Property Management System) of the Siges Group, is a complete and modular solution designed to meet all the operational needs of accommodation facilities.

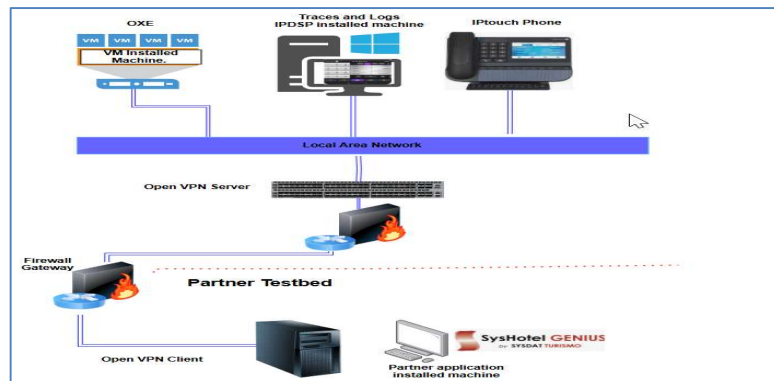
SysHotel Genius has a flexible architecture allows centralized and efficient management, adapting perfectly to both small facilities and complex and multi-level realities.

The system supports the different departments in an integrated way - from Reception to the Concierge, from the Floors to the Restaurant, up to Management and Marketing - offering a unified view of processes and facilitating coordination between operational areas.

Each module is projected to meet the specific needs of every specific department, allowing for a 'tailor-made' configuration that optimizes time, resources and quality of service.

Integration Overview:

Sys-Hotel Genius: to enable the Hotel features like Check-In/Check-Out/Room-Status/Wake-up/Call Accounting, the program has to be connected through AHL (OXE) to the PBX.



Integration Details:

Sys-Hotel Genius Module

- Sys-Hotel Genius provides the AHL Interface for PBX integration.
- Call accounting,
- Management of call tickets
- Room status management
- Wake-up management
- Check-in / Check-out



For technical support, contact:
Email :
assistenza.turismo@sigesgroup.it

Technical Details:

Environment

Partner	ALE
Sys-Hotel Genius 7	• OmniPCX EnterpriseR101™

Supported APIs/Protocols

- AHL via TCP/IP



Company Overview:

Gruppo Siges
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For over 40 years, the Siges Group has been operating in the Information Technology sector, becoming a point of reference in the hotel industry. Our experience and expertise have enabled us to develop a wide range of customized technological products and services, designed to meet the specific needs of the hotel industry.

Siges Group offers complete solutions for the management of all hotel activities: from PMS to General Accounting and Management Control, from the Bursar's Office to digital Invoicing, from catering management software to a complete management suite for Human Resource and Payroll, up to document archiving and digital signature systems.

The Siges Group's goal is to simplify and optimize business operations.

Our commitment is to provide cutting-edge technological solutions, promoting the improvement of operational efficiency, data security and the overall customer experience.

Constant updating on the latest innovations in the sector allows us to guarantee competitiveness and compliance with evolving regulations.

Relying on the Siges Group means being able to count on a team of qualified professionals, able to analyze specific needs and propose customized solutions to support business growth.



CAUTION: This validation provides customers with confidence that a partner's integration with an Alcatel-Lucent Enterprise on-premises platform is functionally sound and performs as designed. This can help customers reduce deployment risk, lower total cost of ownership, and improve the user experience related to the partner's integrated offering. However, be aware, this document is associated with an InterWorking Report (IWR) available on the ALE Business Portal which give all possible restrictions and limits.

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