



3rd party solutions for HOSPITALITY

May 2025 V.1

PMS - PMS Gateway - CAS - e-Concierge

COMPANY	PRODUCT	PLATFORM				APPLICATION TYPE					INTERFACE / CONNECTIVITY					Support FIAS (*)
		OXE	OXO	Rainbow	Network	PMS	Accounting	PMS Gateway / CAS	Voice Mail	e-Concierge	AHL / TCP - IP	OHL/OLD	CDR / V24 / FTP / XML IP Touch	SIP Extension	SIP Trunk	
 ACCOR HOTELS Feel Welcome	FOLS	√	√			√					√	√				
	QuickBilling		√				√					√				
 aurenz SOFTWARE & CONSULTING	Alwin Pro Hotel / Care	√	√					√			√	√				√
	AlwinPro UC-Analytics	√	√				√						√			
 FCS Computer Systems	FCS Gateway / Unicorn	√	√					√			√	√				√
	FCS Voice / Phoenix	√	√						√						√	
 Gruppo Siges	Sys-Hotel Genius 	√				√					√					

COMPANY	PRODUCT	PLATFORM				APPLICATION TYPE				INTERFACE / CONNECTIVITY					Support FIAS (****)	
		OXE	OXO	Rainbow	Network	PMS	Accounting	PMS Gateway/ CAS	Voice mail	e-Concierge	AHL / TCP - IP	OHL/OLD	CDR / V24 /FTP / XML IP Touch	SIP Extension		SIP Trunk
PMS - PMS Gateway- CAS - e-Concierge																
	METEOR	√	√					√			√	√				√
	WINPAC	√				√			√		√					
	Hudini			√					√							
	MobiCall Gateway-Fias-Fidelio	√	√					√			√	√				√
	Opera Cloud (IFC8 A44)	√				√					AHL / V24 , AHL / TCP - IP via Moxabox					
	Opera Cloud (IFC8 AOM)		√			√						√				
	Protel/ALE Interface Service	√	√			√		√			√	√				
	OptimaPMS	√	√			√					√	√				
	Extend (Fias Gateway)	√	√					√			√	√				√
	Tapendum			√					√		Rainbow CPaaS					
	iCharge	√						√			√					√
	Innline	√							√						√	√
PMS = Property Management System , CAS = Call Accounting System																
*FIAS = Fidelio Interface Application Specification,Support FIAS protocol non tested by DSPP																

CAPTIVE PORTAL

COMPANY	PRODUCT	PLATFORM				APPLICATION TYPE				INTERFACE / CONNECTIVITY
		OXE	OXO	Rainbow	Network	WiFi	LBS	WLAN	Other	
	HotSpot Manager				OmniAccess Stellar	✓		✓		
	Aislelabs Flow				OmniAccess Stellar	✓		✓		Aeroscout protocol RTLS feed
	Start Hotspot Cloud WiFi				OmniAccess Stellar	✓		✓		
	CLOUDI-FI 				OmniAccess Stellar OAW AP 4.0.5 OmniVista Cirrus	✓		✓		TTP/HTTPS
	Poe-SEA				OmniAccess Stella	✓		✓		
	Ucopia Controller				OmniAccess Stellar	✓		✓		
	Zoox WiFi				OmniAccess Stellar	✓		✓		Rest APIs / HTTPS

OTHERS

COMPANY	PRODUCT	PLATFORM				APPLICATION TYPE				INTERFACE / CONNECTIVITY
		OXE	OXO	Rainbow	Network	WiFi	LBS	WLAN	Other	
	SMART App			✓					✓	Web REST Android
	Signal				OmniAccess Stellar	✓		✓		WiFi optimization

HOTEL PHONES - DOOR PHONES

COMPANY	PRODUCT	PLATFORM				APPLICATION TYPE			INTERFACE / CONNECTIVITY				
		OXE	OXO	Rainbow	Network	HARD PHONES	DOOR PHONES	Video capability	OXO Basic SIP	OXO Open SIP	OXE SIP Extension	OXE SIP Device	Analog
	IX-MV7, IXDV, IXDA, IXSS2G, IXDVM	✓	✓				✓	✓		✓		✓	
	IX SOFT, IX-DVM	✓	✓				✓	✓		✓		✓	
	VX-8x08	✓				✓					✓		
	IPAC GAP	✓	✓				✓	✓		✓		✓	
	IPAC500	✓	✓				✓	✓		✓		✓	
	ModaHSIPW6570, HWD9888(62) TSD-IP, IP60D(U)-F, IP20D, MODA-IPWQ	✓				✓					✓		
	XELLIP XEPADVIDEO	✓	✓				✓			✓		✓	
	XELLIP XEAUDIO-10B	✓	✓				✓			✓		✓	
	XEDESCK-TOUCH	✓	✓				✓	✓		✓		✓	
	9600 IP, 9602 IP	✓				✓					✓		
	3300 IP / 3302 IP	✓				✓					✓		
	3300 IP-TRM / 3302 IP-TRM	✓				✓					✓		
	I-series NDC 2110SN NDC2100 IP, NDC2200 IP, ND2100 IP ND2200 IP	✓				✓					✓		
	E-series E100 IP -TRM, E200 IP-TRM, E103 IP, E203 IP E100 IP, E200 IP	✓				✓					✓		

HOTEL PHONES - DOOR PHONES

COMPANY	PRODUCT	PLATFORM				APPLICATION TYPE			INTERFACE / CONNECTIVITY				
		OXE	OXO	Rainbow	Network	HARD PHONES	DOOR PHONES	Video capability	OXO Basic SIP	OXO Open SIP	OXE SIP Extension	OXE SIP Device	Analog
	M-series M100IP -TRM M200-TRM M103IP / M203IP M100IP / M200IP	✓				✓					✓		
	E100, E103	✓				✓							✓
	AU2066A , AU2086A	✓				✓							✓
	AU2066-IP, AU2086A-IP	✓				✓					✓		
	DectAuto	✓				✓							✓
	Connex IP	✓	✓				✓			✓		✓	
	Corded : A2100, A2210 , A2211, A2310 , A2315 (A)	✓	✓			✓							✓
	Cordless: A2411 , A241 SDU (requires A2411) (A)												
	A1210, A1310, A2220	✓	✓										
	A2221, A2321 , A2421												
	Corded: S2100, S2210, S2211, S2315 (A)		✓							✓			
	Cordless: S2310, S2411, S2415 , S2425 (A)	✓	✓			✓				✓	✓		
	S241SDU (requires S2411) (A)		✓							✓			
	S341 SD ,S342HID, S541HD	✓											
	S2420, S2421	✓				✓					✓		

(A) ALE's catalogue - ACTIS for Europe Market (*) Update

For further details of actual tests performed, make reference to "The Inter-working Report". The certificate is valid for a term of two (2) years from the date of compatibility, or until the Partner issues a new version of such product (incorporating new features or functionality), or until Alcatel-Lucent issues a new version of such ALE International product (incorporating new features or functionality), whichever first occurs. For further generic question about DSPP and its partnerships, please email us to dspp@al-enterprise.com



Other 3rd party solutions for HOSPITALITY (no longer supported)

COMPANY	PRODUCT	PLATFORM				SOLUTION TYPE	COMMENT
		OXE	OXO	Rainbow	Network		
AEI Communications	VM2100-SLT, SSP 9210 SSM, SLN 1103, SSP-2210-SLT, SGR-8206-SMK	√				SIP HardPhones	
	AGR-8206-SMK, ALN 5103, ASP 6110S/6210S	√				Analog HardPhones	
Amadeus (iTesso)	Hotel concepts	√	√			PMS	
ATLINKS	Temporis 10, 380 , Temporis 580, Temporis 100, 150	√				SIP HardPhones	
	Temporis IP 80	√	√			SIP Intercom	
AXINITE	TAXINITE		√			Accounting	
BITTEL	HA9888(62)TSD-IP, HA9888(77)TSD-IP, HA9888(7713)TSD-IP, HA9888TSD-IP, HA9888(20)TSD-IP, HA9888(60)TSD-IP	√				SIP HardPhones	
BrillantEZ	BrillantEZ Hotel	√				PMS	
Cardiweb	Cardiweb					WLAN - LBS	
Casablanca Hotel Software	Casablanca	√	√			PMS	
CHOICE HOTELS France	NITEL	√				PMS	

Other 3rd party solutions for HOSPITALITY (no longer supported)

COMPANY	PRODUCT	PLATFORM				SOLUTION TYPE	COMMENT
		OXE	OXO	Rainbow	Network		
CIEME	InfoServ Hotel	√	√			CAS	
Cogis	Visual Taxe Pro		√			PMS	
COTELL	Fuego SlimStation FG1066IP(1S/2S), Fuego SlimStation FG1088IP(1S/2S)	√				SIP HardPhones	
	Fuego SmartStation FG1088A(1S)SP Fuego SmartStation Cordless Analog	√				Analog HardPhones	
DuVoice	Duvoice PMS and External Voice Mail	√	√			PMS, Voice mail	
EnnovaTech	HotLync	√				PMS, Voice mail	
ELAACHI	OPUS ADVANTAGE			√		Hospitality / BYOD	
EUROFLUXO	EasyLinq	√	√			CAS	
Flexcom	Calltax	√				Accounting	
Infor	Starlight PMS	√	√			PMS	
	FrontRes PMS	√	√				
	HMS	√	√				

Other 3rd party solutions for HOSPITALITY (no longer supported)

COMPANY	PRODUCT	PLATFORM				SOLUTION TYPE	COMMENT
		OXE	OXO	Rainbow	Network		
Iris software systems	Guest Exeperience Platform	√				e-Concierge	
JAZZWARE	JazzFusion	√	√			PMS, CAS	
Hetras	Hetras Hotel		√			PMS	
Hoist Group	HotSoft8	√				CAS	
Hotel Superhero	Hotel Superhero PMS	√	√			PMS	
MEDIALOG	Medialog PMS	√	√			PMS	
Mobile Interaction	White label hotel phone solution	√				e-Concierge	
NETGENBIZ	NGB	√	√			CAS, PMS, Voice mail	
NOVXTEL	Hospitality.Net	√				PMS, SIP Gateway for Hospitality Services	
OASIS	Oasis PMS	√				PMS	
Octopus	Octopus WiFi	OmniAccess Stellar		√		Wi-Fi / WLAN	REST API, HTTPS
Oracle	SPMS	√				PMS	
	Suite	√	√			PMS	
Otalio	OtalioSPMS	√				SPMS	SPMS for a specific customer
SANYO	Sanyo A.H.L I/F	√				Gateway AHL-FIAS	

Other 3rd party solutions for HOSPITALITY (no longer supported)

COMPANY	PRODUCT	PLATFORM				SOLUTION TYPE	COMMENT
		OXE	OXO	Rainbow	Network		
SLIT!	Novacom	√				CAS	
SerVme	SerVme	√				Hospitality/CRM	
T-Systems Hungary	Hostware FRO front Office	√				PMS	
XENIOS	ACD010, ACB015	√	√			Analog HardPhone	
	ICD012	√				SIP HardPhone	
XPERIO LABS	Sprngpod	√				e-Concierge	
ZENITEL	TFIE, TFIX, TCIV3, TCIV6	√				DoorPhones	
	ENA 2100 AC Amplifier, Loudspeaker	√				Amplifier, Loudspeaker	Connected to Zenitel Intercom Turbine

The current status of above solutions must be checked on the DSPP Portal . Detailed information on the possible InterWorking reports is given in the ecosystem of Registered companies. see details in dspp-registered-members-xxxx.pdf on DSPP Web Site <https://www.al-enterprise.com/-/media/assets/internet/documents/>

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