

# Alcatel-Lucent Enterprise M5s DeskPhone

The M5s DeskPhone offers a rich SIP communications experience with intuitive navigation and conversation comfort.

This elegant DeskPhone provides super wideband audio in hands-free mode with echo cancelling and full-duplex call performance. The 2.8-inch color screen makes it easy to connect quickly.

The user experience is enhanced with a 4-way navigation key, 8 line keys, 4 soft keys and a userfriendly interface.



The M5s DeskPhone includes USB-A and USB-C ports making it more than a phone. It is possible to connect to a PC as an external loud speaker to take advantage of the super wideband speaker phone or plug external devices such as Expansion Module (EM200), USB headset, USB-key. The M5s DeskPhone supports a USB Wi-Fi dongle.

The M5s DeskPhone includes an adjustable foot stand and comes with customizable faceplates to promote brand awareness.

The standard SIP protocol provides the rich telephony features supported by the major open SIP servers in the market.

The M5s DeskPhone supports both external power and power over Ethernet (PoE, Class 2).

The phone is compatible with ALE Easy Deployment Server (EDS) and Easy Device Management (EDM), providing easy large-scale configuration and deployment.

Features	Benefits
2.8-inch color screen	Easily connect with colleagues or customers
Super wideband audio quality	Super wideband audio for speaker phone and Wideband audio for the handset
USB-A and USB-C ports	Connect a headset, expansion module, or Wi-Fi dongle to improve business efficiency
Elegant phone with adjustable foot stand	Perfect for small desks, hotel rooms and hospital bedsides
Customized faceplate	Display your organization's logo and create brand awareness
Rich telephony features with standard SIP protocol	Benefit from business features such as call management and conference, provided by your preferred cloud PBX provider
Effortless deployment	Compatible with ALE's Easy Deployment Server (EDS) and Easy Device Management (EDM). Saving on manpower with easy large-scale configuration and deployment

## Datasheet

Alcatel-Lucent Enterprise M5 DeskPhone

## Technical Specifications

### Physical Characteristics

- Height: 183mm (7.2 inches)
- Width: 207mm (8.1 inches)
- Depth: 35mm (1.4 inches)
- Weight: 810g (1.79 lbs) (with handset and stand)
- Color: Gray
- Adjustable stand: 40° & 55°
- Wall mountable (with an optional accessory)

### Display

- 2.8-inch, 320x240 colour display

### Keys

- 8 programmable line keys with LED
- 4 menu keys
- 4-way navigation keys with breathing LED and OK key
- Cancel key
- Volume control keys (+ and -)
- Hands-free, mute and message keys
- Call hold, call transfer and redial key
- Standard dial pad

### Telephony Features

- 8 SIP accounts
- Call forward, call waiting, call transfer, call hold/resume, redial
- Mute/unmute, voicemail, DND, auto answer
- Local 6-party conference
- Call Log (1000 entries)
- Contacts (1000 entries)

### Audio Characteristics

- G.722, OPUS, iLBC
- G711 (A-law and Mu-law), G.726, G.729AB
- Voice Activity Detection (VAD), Comfort Noise Generation (CNG), Acoustic Echo Cancellation (AEC), Noise Suppression
- DTMF: In-Band, RFC2833, SIP INFO
- Hearing Aid Compatible (HAC)

### Power

- Power over Ethernet (IEEE 802.3af), Class 2
- Power consumption idle/active: 1.9W/2.7W
- Power adapter: 5V/2A DC output (optional)

### Connectivity

- RJ-45 LAN: 10/100/1000M Ethernet
- RJ-45 PC through 10/100/1000M Ethernet switch
- RJ-9 handset connector
- USB-A and USB-C connectors

### Network, Security and others protocols

- SIP V2: RFC 2474, 2833, 3261, 3263, 3264, 3265, 3550, 4566, 5359, 6086
- Static IP and DHCP
- IPv4/IPv6
- IEEE 802.1AB/LLDP-MED
- IEEE 802.3az
- QoS: 802.1p/Q tagging (VLAN), Layer 3 TOS, DSCP
- TFTP/HTTP/HTTPS/TR069
- OpenVPN, 802.1x, OpenSSL 3.x
- Authentication: Basic or digest
- Denial of service (DoS) attack protection: Flooding
- Transport: TLS 1.2 and SRTP/AES-256
- Shipped with (X509v3) certificate installed

### Configuration

- Web-based management
- ALE Easy Device Management (EDM)
- ALE Easy Deployment Server (EDS)

### Languages

- Multi-language support (menu): Arabic, Chinese (simplified), Chinese (traditional), Czech, Danish, Dutch, English, Estonian, Finnish, French, German, Greek, Hebrew, Hungarian, Icelandic, Italian, Japanese, Korean, Latvian, Lithuanian, Norwegian, Polish, Portuguese, Russian, Slovak, Slovenian, Spanish, Swedish, Thai, Turkish

### Regulatory Standards

#### Safety

- IEC 62368-1: 2023
- EN 62368-1: 2014 +A11: 2017
- CSA C22.2 No. 62368-1-19 and ANSI/UL 62368-1-2019

#### EMC

- EN 55032: 2015+A11:2020
- EN 55035: 2017+A11:2020
- EN 61000-3-2 / IEC 61000-3-2
- EN 61000-3-3 / IEC 61000-3-3
- FCC 47 CFR Part 15 Subpart B
- ICES-003 Issue 7 Canada

#### Eco design

- ErP 2009/125/EC, ErP (EU) 2023/826, WEEE 2012/19/EU
- ROHS 2011/65/EU, CHINA ROHS 2: GBT 26572-2011
- REACH: European regulation: N° 1907/2006
- Proposition 65
- Packaging: EU Directive 94/62/EC

### Hearing Aid Compatibility

- FCC 47 CFR Part 68, CS-03, AS/ACIF S040

### Environmental Conditions

- Operating temperature: -5°C to +45°C
- Relative humidity: 5% to 95%
- Storage/transportation temperature: -25°C/+70°C
- IP Class: IP52

### Ordering Information

- 3MK37018AA M5s DeskPhone

### Accessories

- 3MK27007AA EM200 Expansion Module
- 3MK27008AA Wall Mounting Kit
- 3MK08005US External Power Adapter (US)
- 3MK08005EU External Power Adapter (EU)
- 3MK08005RW External Power Adapter (AU/UK)

### Packaging

- M5s DeskPhone
- Wired HD wideband handset and cable
- Phone stand
- 1.5m network cable (cat5e)
- Safety sheet
- Quick User Guide

