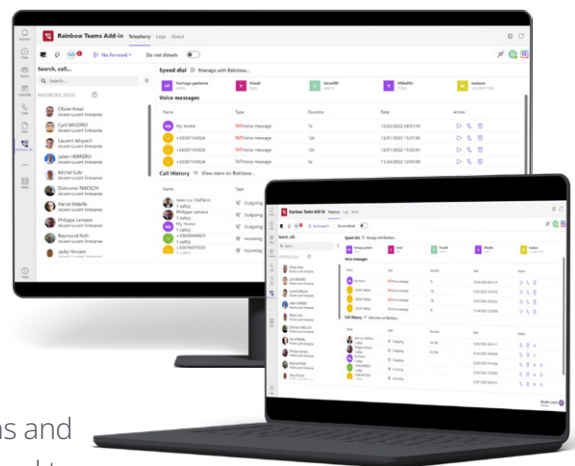


The Rainbow™ Telephony connector by Alcatel-Lucent for Microsoft Teams

Integrate telephony features into your Microsoft® Teams application

Alcatel-Lucent's Rainbow Telephony™ connector integrates with your existing Microsoft Teams and collaboration features to add a perfectly optimized, enriching business phone experience.

Purchasing and deploying new solutions can be expensive, time-consuming, and often crippling for businesses that need to scale quickly and adapt to changes on the fly. Users must become familiar with new technologies, user interfaces, which can extend deployment time and impact day-to-day operations and operating costs. As a result, companies who have subscribed to Rainbow Telephony can continue to benefit from previous investments without making any concessions in terms of user experience.



Collaboration features – Microsoft Teams

All the features and functionalities you usually use with Microsoft Teams

Advanced telephony features Rainbow

Click-to-call, call log, DND, phone book and directory, Outlook integration, softphone, call routing, voice mail

Retain a unique phone number

Capitalize on prior telephony investments

Same DID, accounting, call barring

No change in carrier

Available either with Rainbow Hybrid (on-premises PBX) or Rainbow Hub (full cloud UCaaS), the Rainbow Telephony connector offers users these benefits:

- No on-premises servers or complex infrastructure
- Smooth cloud migration if needed: Users can start in Hybrid and later move to Hub, so telephony can evolve without impacting Teams
- Fast deployment, always up-to-date services and minimal IT overhead
- Less confusion between apps
- A richer experience
- Ability to your office phone and go mobile with your laptop or smartphone; select the receive or send call profile that suits you best
- ALE business telephony features including multiple call, hold/return, three-way conference, transfer, speed dial, call forwarding (immediate, conditional**), call group entry/exit, manager/assistant and many other functions inherited from your existing business telephony
- Detailed call history: Outgoing calls, incoming calls, missed calls with notifications
- Two-way presence synchronization with Teams calls: No more inappropriate phone calls during a Teams conference*, also notify your colleagues in MS Teams when you're on the phone
- Directory integration: Search your ALE** or Rainbow PBX directory (users, companies, individuals)
- Voicemail access: voicemail notifications, remote access or visual voicemail**
- Single sign-on (SSO), with Microsoft Azure

*Please note that due to limitations on the Microsoft side, the presence synchronization isn't real-time but has a delay of up to 20 seconds

**Features depend on the existing PBX - visual voice mail is not available for OXE; conditional call forwarding is not available for OXO

Features	Benefits
Desktop client integration	Facilitate user adoption, reduce the learning curve for new services, improve user/agent comfort, reduce pressure on IT
Telephony integration	The best of both worlds; business application and phone quality to interact with internal and external users by leveraging the existing telephony system
Cloud-based solution	Adopt Software as a Service (SaaS), optimize IT operations, improve total cost of ownership

Prerequisites

Rainbow Telephony connector is available for the following configurations:

- Rainbow Business/Voice Business license
- Rainbow Enterprise/Voice Enterprise license
- Alcatel-Lucent OmniPCX® Enterprise R12.2 or higher
- Alcatel-Lucent OXO Connect R3.x or higher
- Third-party PBX (Cisco, Avaya, NEC, Mitel)

Pricing and how to order

The Rainbow Telephony connector is available to users with a license (Business/Voice Business, Enterprise/Voice Enterprise). To configure the application, please refer to the [Rainbow Help Center](#).